

TS-7: HUMAN RESOURCE DEVELOPMENT
(TUTOR MARKED ASSIGNMENT) (January and July 2026 Session)

Course Code : TS-7

Programme : BTS /BATS

Total Marks : 100

Assignment Code : TS-7/TMA/2026

Note: This TMA consists of **ten questions**, out of which you have to **attempt any five**. The question carries **20 marks each** and should be answered in about **500 words**. Send your TMA to the Coordinator of your Study Centre.

1. Explain the concept of **Human Resource Development (HRD)**. Discuss the objectives and importance of HRD in tourism and hospitality organizations. **20**
2. What is **training**? Explain the objectives of training and describe the importance of training programmes for employees in the tourism and hospitality industry. **20**
3. List the various statutory welfare provisions? Briefly explain Employees State Insurance Act in detail. **20**
4. Explain the concept of **employee counselling**. Discuss the need for counselling and describe different types of counselling used in organizations. **20**
5. Define motivation? Briefly explain any two theories of motivation with suitable examples. **20**
6. Discuss the concept of **grievance handling**. Explain the causes of employee grievances and describe the steps involved in grievance redressal. **20**
7. What do you understand by sexual harassment? List the code of conduct prescribed by National Commission for Women. **20**
8. What is **career planning**? Discuss the objectives, need, and benefits of career planning for both employees and organizations. **20**
9. What is **task analysis**? Explain its significance as an HRD tool and discuss its role in improving employee performance. **20**
- 10 Write short notes on any four: **(5 20**

$\times 4 =$

 - a. Job Description
 - b. Performance Appraisal
 - c. Recruitment
 - d. Components of Salary Structure
 - e. Human Resource Information System